Criteria 2.7: Satisfaction Survey Analysis:
Q1. Please confirm this is the first and only time you answer this survey


## Interpretation:

The above results reflect that approximately $97 \%$ of students had filled the survey form for the first time.

## Q-3) Genders:



## Interpretation:

The above results show that approximately $50.95 \%$ of students are female while $48.91 \%$ are male. Transgender account for $0 \%$.

Q-4) what degree program are you pursuing now?


## Interpretation:

The above results show that approximately $38.80 \%$ of students are pursuing B.Com (aided), while approximately $69.50 \%$ of students are pursuing Self-financing programs. Approximately, $3.81 \%$ are pursuing Add-on Vocational Courses while For Post- Graduate courses (M.Com), it is approximately $7.69 \%$.

Q-5) which course you currently pursuing?


## Interpretation:

The above results show that approximately $20.46 \%$ of students are currently in First Year, while approximately $47.01 \%$ and $32.52 \%$ of students are from the Second Year and Third Year respectively.

Q-6) How much of the syllabus was covered in the class?

| - 85 to 100\%-306 | Pie Chart |  | RSULTS |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 0\% | Choices | \% | Count |
|  |  | 85 to 100\% | 39\% | 306 |
| ■ 70 to 84\%-226 |  |  |  |  |
| - 55 to 69\%-158 | 20.07\% | 70 to 84\% | 28.71\% | 226 |
| $\square 30$ to 54\%-71 |  | 55 to 69\% | 20.07\% | 158 |
| $\square$ Below 30\%-0 $28.71 \%$ - 30 to $54 \%$ 9\% 71 |  |  |  | 71 |
|  |  | Below 30\% | 0.0\% | 00 |

## Interpretation:

The above results show that approximately $39 \%$ of students are of the opinion that the 85 to $100 \%$ syllabus was completed in the class, while, approximately $28.71 \%$ of students are of the opinion that the 70 to $85 \%$ syllabus was completed in the class, $20.07 \%$ of students are of the opinion that 55 to $69 \%$ syllabus was completed in the class. About, $0 \%$ of the students are of the opinion that 0 to $30 \%$ syllabus was completed.

Q-7) How well did the teachers prepare for the classes?


## Interpretation:

The above results show that approximately $45.69 \%$ of students are of the opinion that the teachers were thoroughly prepared for the lectures, while, approximately $52.16 \%$ of students are of the opinion that the teachers were satisfactorily prepared for the class. About, $1.14 \%$ of the students are of the opinion that the teachers were poorly prepared. While $0.76 \%$ student's opinion that the teachers were indifferently prepared.

Q-8) How well were the teachers able to communicate?


## Interpretation:

The above results show that approximately $64.21 \%$ of students are of the opinion that the teachers were able to always communicate effectively, while, approximately $24.49 \%$ of students are of the opinion that the teachers were able to sometimes communicate effectively. About, $0.25 \%$ of the students are of the opinion that the teachers were generally ineffective in their communication.

Q-9) The teacher's approach to teaching can best be described as?


## Interpretation:

The above results show that approximately $37.82 \%$ of students are of the opinion that the teachers' approach towards teaching was excellent, while, approximately $42.39 \%$ of students are of the opinion that teachers' approach towards teaching was very good. About, $0.38 \%$ of the students are of the opinion that their approach was poor.

Q-10) Fairness of the internal evaluation process by the teachers.

| - Always fair | 506 |  | Choices | $\begin{aligned} & \text { RESULTS } \\ & \% \end{aligned}$ | Count |
| :---: | :---: | :---: | :---: | :---: | :---: |
| - Usually fair | 248 |  | Always fair | 64.21\% | 506 |
|  |  | 31.47\% | Usually fair | 31.47\% | 248 |
| - Sometimes unfair | 30 | 64.21\% | sometimes unfair | r 3.81\% | 30 |
| - Usually unfair | 2 |  | Usually unfair | 0.25\% | 02 |
| - Unfair 1 |  |  | Unfair | 0.13\% | 01 |

## Interpretation:

The above results show that approximately $64.21 \%$ of students are of the opinion that the internal evaluation process was always fair, while, approximately $31.47 \%$ of students are of the opinion that the process was usually fair. About, $0.13 \%$ of the students are of the opinion that the process was unfair.

## Q-11) Was your performance in assignments discussed with you?

| - Every time 302 |  | RESULTS <br> $\%$ | Choices | Count |
| :--- | :--- | :--- | :--- | :--- | :--- |

## Interpretation:

The above results show that approximately $38.32 \%$ of students are of the opinion that their performance in assignments is discussed every time, while, approximately $34.52 \%$ of students are of the opinion that their performance in assignments is usually discussed. About, $6.35 \%$ of the students are of the opinion that their performance is never discussed.

Q-12) The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.


## Interpretation:

The above results show that approximately $49.24 \%$ of students are of the opinion that the institute regularly takes active interest in promoting other activities and opportunities for them, while, approximately $29.57 \% \%$ of students are of the opinion that the institute often takes interest. About, $1.90 \%$ of the students are of the opinion that institute never takes interest.

Q-13) The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.


## Interpretation:

The above results show that approximately $30.87 \%$ of students are of the opinion that the teaching and mentoring process in the institute is significantly helpful, while, approximately $48.28 \%$ of students are of the opinion that the process is very well. About, $1.14 \%$ of the students are of the opinion that the teaching and mentoring process in the institute is not at all helpful.

Q-14) The institution provides multiple opportunities to learn and grow.

| - Strongly agree | 327 | $0.89 \% \text { Pie Chart } 0.00 \%$ | Choices | $\begin{aligned} & \text { RESULTS } \\ & \text { \% } \end{aligned}$ | Count |
| :---: | :---: | :---: | :---: | :---: | :---: |
| - Agree 370 |  | 10.55\% | Strongly agree | 41.55\% | 327 |
|  |  | 41.55\% | Agree | 47.01\% | 370 |
| - Neutral 83 |  |  | Neutral 10 | 10.55\% | 83 |
| - Disagree 7 |  |  | Disagree | 0.89\% | 07 |
| - Stongly disagree | 0 |  | Strongly disagree | 0\% | 00 |

## Interpretation:

The above results show that approximately $41.55 \%$ of students strongly agree that the institute provides multiple opportunities to learn and grow, while, approximately $47.01 \%$ of students agree that the institute provides multiple opportunities to learn and grow. About $0 \%$ of students strongly disagree that the institute provides multiple opportunities to learn and grow.

Q-15) Teachers inform you about your expected competencies, course outcomes and programme outcomes.

| - Every time | 388 | 3.05\% Pie Chart | RESULTS |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| - Usually 279 |  | 11.69\% | Every time | 49.30\% | $3$ |  |
|  |  | .30\% | Usually | 35.45\% | 2 | 79 |
| $\begin{aligned} & \text { - Occassionally } \\ & 92 \end{aligned}$ | / Sometimes | 35.45\% | Occassionally / Sometimes 11.69\% 92 |  |  |  |
| - Rarely 24 |  |  | Rarely | 3.05\% |  | 24 |
| - Never 4 |  |  | Never | 0.51\% |  | 04 |

## Interpretation:

The above results show that approximately $49.30 \%$ of students are of the opinion that the teachers every time inform them about their competencies, program and course outcomes, while, approximately $35.45 \%$ of students are of the opinion that the teachers usually inform them about their competencies, program and course outcomes. About, $0.51 \%$ of the students are of the opinion that the teachers never inform them about their competencies, program and course outcomes.

Q-16) Your mentor does a necessary follow-up with an assigned task to you.


## Interpretation:

The above results show that approximately $43.58 \%$ of students are of the opinion that their mentor every time does the necessary follow up for the assigned task, while, approximately $37.87 \%$ of students are of the opinion that their mentor usually does the necessary follow up, About, $4.44 \%$ of the students have no mentor.

Q-17) The teachers illustrate the concepts through examples and applications.

|  |  | Pie Chart | RESULTS |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Choices | \% Cour |  |
| - Every time 499 |  | $2.03 \% \text { 0.00\% }$ | Every time | 63.41\% | 499 |
| - Usually | 216 |  | Usually | 27.45\% | 216 |
|  |  |  | Ocassionally | etimes 7.12\% | 56 |
| - Occassionally/Sometimes 56 |  |  | Rarely | 2.03\% | 16 |
| - Rarely 16 |  |  | Never | 0.00\% | 0 |
| - Never 0 |  |  |  |  |  |

## Interpretation:

The above results show that approximately $63.41 \%$ of students are of the opinion that the teachers every time explain the concepts with examples and application, while, approximately $27.45 \%$ of students are of the opinion that the teachers usually explain the concepts with examples. About, $0 \%$ of the students are of the opinion that the teachers never explain the concepts with examples.

Q-18) The teachers identify your strengths and encourage you with providing right level of challenges.


## Interpretation:

The above results show that approximately $47.65 \%$ of students are of the opinion that the teachers fully identify their strengths and encourage them, while, approximately $35 \%$ of students are of the opinion that the teachers reasonably identify their strengths and encourage them. About, $0 \%$ of the students are of the opinion that the teachers unable to identify their strengths and encourage them.

Q-19) Teachers are able to identify your weaknesses and help you to overcome them.


## Interpretation:

The above results show that approximately $41.68 \%$ of students are of the opinion that the teachers every time able to identify their weakness and help to overcome them, while, approximately $35 \%$ of students are of the opinion that the teachers usually able to identify their weakness and help to overcome them. About, $3 \%$ of the students are of the opinion that the teachers never able to identify their weakness and help to overcome them.

Q-20) The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.


## Interpretation:

The above results show that approximately $38.75 \%$ of students strongly agree that the institute makes efforts to engage students in quality improvement of teaching - learning process, while, approximately $45.49 \%$ of students agree that the institute makes efforts to engage students in quality improvement. About, $0.38 \%$ of the students strongly disagree that the institute makes efforts to engage students in quality improvement.

Q-21) The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.


## Interpretation:

The above results show that approximately $42.19 \%$ of students are of the opinion that the institute or teachers use student-centric methods to a great extent, while, approximately $44.72 \%$ of students are of the opinion that the institute or teachers use student-centric methods to a moderate extent. About, $1.14 \%$ of the students are of the opinion that the institute or teachers do not use student-centric methods at all.

Q-22) Teachers encourage you to participate in extracurricular activities.


## Interpretation:

The above results show that approximately $44.85 \%$ of students strongly agree that the teachers encourage to participate in extra-curricular activities, while, approximately $41.17 \%$ of students agree that the teachers encourage to participate in extra-curricular activities. About, $0.64 \%$ of the students strongly disagree that the teachers encourage to participate in extra-curricular activities.

Q-23) Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.


## Interpretation:

The above results show that approximately $47.27 \%$ of students are of the opinion that the institute or teachers take efforts to inculcate soft skills and other life skills to a great extent, while, approximately $40.91 \%$ of students are of the opinion that the institute or teachers take efforts to inculcate soft skills and other life skills to a moderate extent. About, $0.76 \%$ of the students are of the opinion that the institute or teachers do not take efforts to inculcate soft skills and other life skills at all.

Q-24) What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.


## Interpretation:

The above results show that approximately $28.34 \%$ of students are of the opinion that more than $90 \%$ of teachers use ICT tools, while, approximately $36.21 \%$ of students are of the opinion that 70 to $89 \%$ of teachers use ICT tools. About, $4.70 \%$ of the students are of the opinion that 0 to $29 \%$ of teachers use ICT tools.

Q-25) The overall quality of teaching-learning process in your institute is very good.


## Interpretation:

The above results show that approximately $45.49 \%$ of students strongly agree that the overall quality of teaching - learning process is very good, while, approximately $42.69 \%$ of students agree that the overall quality of teaching - learning process is very good. About, $1 \%$ of the students strongly disagree that the overall quality of teaching - learning process is very good.

Q-26) Give three observation / suggestions to improve the overall teaching - learning experience in your institution.

Following are some of the relevant suggestions given by the students to improve the overall teaching - learning process:

Following are some of the relevant suggestions given by the students to improve the overall teaching - learning process:

1) Encourage self-learning after the lecture and incorporate interactive learning.
2) Should include more practical sessions like - Quizzes / Fun learning techniques, presentation etc.
3) Professors should try and explain a shorter method and not go word to word by the text book.
4) A bit more focus on monitoring and reviewing can be improved.
5) Some teachers are able to understand the weakness of the students while others should develop the skill.
6) Regular assessment should be taken. Presentations or viva should be n take after the completion of chapters or units.
7) Teachers should always keep on telling students to take up competitive exams
8) Encourage students to participate in events and help to solve their problems.
9) Try to reach every student and clear their doubt. Make a two way interaction. Use better graphics and visual media to engage students well.
10) College should maintain their infrastructure well, Office hours must be extended as the time of bank doesn't match it. Library can be taken for maximum 2 weeks as 1 week is short to understand part of the book.
11) The institution should provide a girls common room... They have a room as Girls common room but disappointedly they use it as store room
12) The class should be without textbook as the students can learn from most of the textbook by themselves.
13) The students of the respective stream should be able to use the college as the platform to get out of classroom mentality and connect to the real. World work. For e.g. Students of BMS should be made to start self-employment or business on individual level to get an idea of business in real world. It can include legal work like GST and registration and other things.
14) Focus on entrepreneurship Employment How to go for professional courses after graduation.
15) Sometimes faculties should not be biased
16) Promoting entrepreneurial \& communication skills in the students. Try to reach every student and ask for their doubts, Encouraging students to follow their interests / passion.
17) Personal review on student attendance. Problem solving on group discussions. Internships/Work opportunities by institute.
18) Encourage active and practical learning. Make connections to real-world applications of the course material. Provide for hands-on activities (active learning) over straight lecturing. Facilitate in-class discussion groups and group work. Provide opportunities for students to be a mentor and to function as a peer teacher.
19) Some subject teachers should be replaced. Better coordination is expected from teachers Internship/placement opportunity for Bcom students should be equal to other degrees.
20) Teaching methods should be more convenient for students to grasp. $\cdot$ Teaching should be done at a reasonable pace and should not be rushed. - Proper reasoning behind a concept should be taught.
